

Purchase and Sales Agreement Terms & Conditions

Signing for the receipt of the goods billed on the reverse of this transaction form (or in the case of delivery—signing on the Delivery/Pick Up Form) constitutes a full acceptance of the **Terms and Conditions** hereinafter set forth:

- 1) **WARRANTIES** All sales of products or services from UNH Computer Store are **FINAL**. All terms and conditions are subject to change. UNH Computer Store makes no explicit or implied warranties and assumes no responsibility for performance of a product or its fitness for a particular use. Hardware and software incompatibilities can exist. It is your responsibility to fully research your purchase. Please consult vendor documentation for specific requirements and warranty details.
- 2) **METHOD OF PAYMENT** We accept cash (U.S. currency only), certified checks, personal checks drawn on U.S. banks, MasterCard or Visa credit cards, or approved University System of New Hampshire (USNH) encumbrances (POBs).
- 3) **RETURNS** Dead on Arrival (DOA) and defective products will be repaired or replaced at our option, for 30 days after purchase. Otherwise, all sales are considered final. Therefore, customers should be certain of compatibility issues and intended use of an item prior to purchase. Software packages, once opened, are NOT returnable per the conditions of the manufacturer or publisher.

Only under extraordinary conditions will we accept a return for products that are not DOA or defective. To qualify, a product would have to be returned within 10 days of purchase; a customer must agree to pay a 10% restocking fee; and the customer must have a sales invoice as proof of purchase. Our technician will inspect the product and must be able to verify that the product is functioning properly, and that the product is in saleable condition, and has all its packaging.

- 4) **PURCHASE RESTRICTIONS** USNH departments, faculty, faculty emeriti, staff members, students making progress toward a degree in the University System of New Hampshire (USNH) and who possess a valid USNH I.D. are eligible to purchase products from the UNH Computer Store. Alumni are **not** eligible. These distinctions are in line with the concept of educational discounts, and are in accordance with manufacturer regulations in effect at the time of purchase. The predominant use of the products purchased under this plan must be in support of the academic mission of the University System of New Hampshire and its associated schools and students. Computers and software are not to be purchased by departments or individuals for resale or as a gift for an ineligible individual.